

# Samuel Wekesa

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## EXPERIENCE

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### UPWORK, Remote

#### **Seasonal Freelancer (Data),** November 2019 – Present

- Accomplished streamlined data-driven decision-making as measured by delivering over 20 comprehensive dashboards and reports by doing extensive data analysis using RStudio, Excel, tableau among others.
- Accomplished enhanced client project efficiency as measured by a consistent 5-star rating on Upwork by doing custom programming and automation solutions across various domains.
- Accomplished skill dissemination and learning facilitation as measured by tutoring 30+ clients in Mathematics, Statistics, and IT by doing personalized online lessons and support.
- Accomplished efficient data management as measured by successfully handling and optimizing 10+ MySQL databases by doing meticulous database curation and management.

### **Muthokinju (Morningside Logistics),** Nairobi

#### **Customer Service / Sales Rep,** August 2022 - April 2023

- Achieved improved customer satisfaction as measured by resolving queries promptly by utilizing analytical skills.
- Delivered effective communication as measured by seamless handling of inquiries by providing detailed information on products and services.
- Resolved technical problems as measured by minimal downtime by fixing minor computer issues swiftly.
- Boosted sales as measured by client engagement by implementing upselling and cross-selling strategies.

### **Logistify AI,** Nairobi

#### **Data analyst (Attaché),** May 2022 – August 2022

- Enhanced order fulfillment as measured by streamlined operations and reduced errors by analyzing order data and identifying optimal picking patterns.
- Reduced product returns as measured by improved customer feedback by analyzing return data and implementing quality improvements.
- Communicated warehouse performance effectively as measured by clear and insightful reports by preparing visualizations and analyses.
- Boosted warehouse efficiency as measured by improved fulfillment rates and reduced cycle times by analyzing key performance metrics.

## EDUCATION

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**ALX Kenya**, Nairobi.

**SALESFORCE ADMINISTRATOR**,

- Awarded a scholarship to pursue an intensive program focused on Salesforce administration and leadership skills, signifying recognition of potential and commitment to professional development.

**Masinde Muliro University**, Kakamega

**BS – Applied Statistics with IT**,

*Expected Graduation: December (2023)*

- Finished pursuing a comprehensive curriculum focused on Mathematics, statistical methodologies, and Information Technology applications.

### Other Certifications

- **Corporate Finance Institute** - Certificate in Data Science
- **Kenya National Statistical Society** – membership certificate
- **Kakamega School of Professional Studies** - Statistical Package for Social Science
- **Masinde Muliro University** - The Virtues Project <sup>TM</sup> International
- **Center for Study of Adolescence - Trained** on Adolescent Reproduction health and HIV/AIDS

## RELEVANT PROJECTS

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- **Automated Invoice Generation**  
Designed and implemented an innovative solution to streamline the billing process, utilizing VBA codes to automatically generate and dispatch customized invoices and receipts to clients. This efficient system ensures accuracy, saves time, and enhances the overall client experience by delivering prompt and professional billing communications.
- **Personal Portfolio Website: [samuel-wekesa.com](http://samuel-wekesa.com)**  
Developed and curated a comprehensive digital portfolio, showcasing a diverse array of data analysis projects. The website, [samuel-wekesa.com](http://samuel-wekesa.com), serves as a testament to my proficiency in data analytics and my commitment to continuous learning. It features detailed visualizations, insightful interpretations, and practical applications of data science in solving real-world problems.

## TECHNICAL SKILLS

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- **Data Analysis:** using Excel, Tableau, SPSS, STATA, Python or RStudio
- **Languages:** Proficient in programming using C, C++, Java, Python, and R